

Drug Coverage	ComboPlus™ Starter†		Guaranteed Issue Plan		ComboPlus™ Basic‡		Requires Medical Underwriting		ComboPlus™ Enhanced‡		Requires Medical Underwriting	
Generic drugs vs. brand-name drugs	Generic				Generic				Brand-name or generic			
Shared Dispensing Fee (subject to applicable co-payment)	\$6.50 maximum		Seniors' Adjustments 65+ No maximum		No maximum				No maximum			
Exclusions – Smoking cessation drugs, over-the-counter drugs, fertility drugs, birth control drugs, erectile dysfunction drugs and drugs not requiring a prescription	All				All				All except birth control drugs			
Reimbursement of eligible prescription costs per year	70% of first \$750	Seniors' Adjustments 65+ \$100% of the first \$300 per year	\$100% of the first \$300 per year		70% of first \$750, 90% of next \$4,972	Seniors' Adjustments 65+ 100% of first \$380			90% of first \$2,222, 100% of next \$8,000	Seniors' Adjustments 65+ 100% of first \$750, 90% of next \$10,278		
Anniversary year maximums per person	\$525	Seniors' Adjustments 65+ \$300			\$5,000	Seniors' Adjustments 65+ \$380			\$10,000	Seniors' Adjustments 65+ \$10,000		
Dental Coverage	ComboPlus™ Starter†				ComboPlus™ Basic‡				ComboPlus™ Enhanced‡			
Coverages are designed to coincide with the current provincial Dental Association Fee Guide for General Practitioners. Note: Dental coverage begins at the age when dental coverage under your provincial health insurance plan ends.												
Reimbursement (for ongoing maintenance services: fillings, cleanings, scalings, examinations, polishings, and select extractions) per year	70% of first \$575				80% of first \$400, 50% of next \$860				100% of first \$500, 60% of next \$700			
Anniversary year maximum for basic dental services	\$400				\$750				\$920			
Recall visits	9 months				9 months				6 months			
Oral surgery, periodontics, endodontics (root canal)	Not covered				Not covered				Year 1: 60%; Year 2: 60%; Year 3+: 80%		Combined maximum for oral surgery, periodontics, endodontics and major restorative of \$1,250 per 3 consecutive years, with a year 1 combined maximum of \$400.	
Major restorative (orthodontics, crowns, bridges, dentures) – benefits commence in year 2	Not covered				Not covered				Year 1: 0%; Year 2+: 60%			
Vision Care	ComboPlus™ Starter†				ComboPlus™ Basic‡				ComboPlus™ Enhanced‡			
Covers the costs towards prescription lenses and frames, contact lenses and laser eye surgery. This benefit does not include industrial safety glasses.	\$150 maximum per 2 consecutive benefit years \$70 maximum for optometrist visit per 2 consecutive benefit years				\$250 maximum per 2 consecutive benefit years \$70 maximum for optometrist visit per 2 consecutive benefit years				\$250 maximum per 2 consecutive benefit years \$70 maximum for optometrist visit per 2 consecutive benefit years			
Extended Health Care Benefits	ComboPlus™ Starter†				ComboPlus™ Basic‡				ComboPlus™ Enhanced‡			
Lifetime maximum - Coverage Per Person \$250,000 Seniors' Adjustments 65+ \$260,000												
Registered Specialists and Therapists (Paramedical Services): Chiropractor (\$35 chiropractic x-rays per year), Chiropodist, Osteopath, Naturopath, Podiatrist, Registered Massage Therapist, Acupuncturist, Dietitian (per person per anniversary year)	Dollar maximum \$25/visit, maximum visits 20/specialist				Dollar maximum \$25/visit, maximum visits 20/specialist				Dollar maximum \$25/visit, maximum visits 20/specialist			
Registered Psychologist/Psychotherapist/Clinical Counsellor (per person per anniversary year)	Maximum visits 10, First visit \$80, Subsequent visits \$65				Maximum visits 15, First visit \$80, Subsequent visits \$65				Maximum visits 15, First visit \$80, Subsequent visits \$65			
Registered Speech Pathologist/Therapist (per person per anniversary year)	Maximum visits 10, First visit \$65, Subsequent visits \$45	Seniors' Adjustments 65+ Maximum Visits 15			Maximum visits 10, First visit \$65, Subsequent visits \$45	Seniors' Adjustments 65+ Maximum Visits 15			Maximum visits 10, First visit \$65, Subsequent visits \$45	Seniors' Adjustments 65+ Maximum Visits 15		
Registered Physiotherapist (per person per anniversary year)	\$250 maximum				\$250 maximum				\$250 maximum			
Homecare & Nursing, Prosthetic Appliances and Durable Medical Equipment Covers the services of registered health professionals including Registered Nurse, Registered Practical Nurse, Licensed Practical Nurse, Personal Support Worker, Occupational Therapist; includes surgical bandages and dressings and the purchase or rental of medically necessary equipment.	For each of Homecare & Nursing, Prosthetic Appliances and Durable Medical Equipment:				For each of Homecare & Nursing, Prosthetic Appliances and Durable Medical Equipment:				For each of Homecare & Nursing, Prosthetic Appliances and Durable Medical Equipment:			
Payment will be coordinated where benefits are available through the Assistive Devices Program.	Year 1: \$1,000; Year 2: \$1,300; Year 3: \$1,500; Year 4: \$1,700; Year 5+: \$3,000	Seniors' Adjustments 65+ Year 1: \$1,100; Year 2: \$1,500; Year 3: \$1,700; Year 4: \$2,000; Year 5+: \$3,500			\$4,000 maximum per person, per anniversary year	Seniors' Adjustments 65+ \$4,500 maximum per person, per anniversary year			\$4,000 maximum per person, per anniversary year	Seniors' Adjustments 65+ \$4,500 maximum per person, per anniversary year		
Custom-Made Orthotics Covers charges for the purchase of custom-made orthotics (plaster or computer tomography).	\$225 per year				\$225 per year				\$225 per year			
Accidental Dental Covers dental treatment required as a result of an accidental blow to the head or mouth. Treatment must be sought within the 90-day period following the accident.	\$2,000 maximum per person, per anniversary year				\$2,000 maximum per person, per anniversary year				\$2,000 maximum per person, per anniversary year			
Ambulance Services Unlimited ground and air transportation.	Included				Included				Included			
Hearing Aids Covers the costs to purchase and/or repair up to the allowed maximum.	\$400 maximum per person, per 4 consecutive benefit years	Seniors' Adjustments 65+ \$500 maximum per person, per 4 consecutive benefit years			\$400 maximum per person, per 4 consecutive benefit years	Seniors' Adjustments 65+ \$500 maximum per person, per 4 consecutive benefit years			\$400 maximum per person, per 4 consecutive benefit years	Seniors' Adjustments 65+ \$500 maximum per person, per 4 consecutive benefit years		
Travel Coverage (to age 70) \$5,000,000 emergency health coverage per person for trips lasting a maximum of 9 days. (A \$100 deductible applies per claim.) Additional coverage for either 8 or 21 days can be purchased as an Add-On.	Included				Included				Included			
Accidental Death and Dismemberment Payment for accidental death or dismemberment resulting from an accident, occurring within one year of the date of the accident. Additional coverage can be purchased as an Add-On.	Up to \$25,000 for an adult under 65 Up to \$10,000 for an adult 65 and over or child Available 1 year after policy effective date				Up to \$25,000 for an adult under 65 Up to \$10,000 for 65 and over, or a child Included				Up to \$25,000 for an adult under 65 Up to \$10,000 for 65 and over, or a child Included			
Survivor Benefit Provides for continuous coverage for one year, following the death of an adult insured.	Included				Included				Included			
TELUS Health Virtual Care¹ Unlimited 24/7 virtual access to healthcare professionals, clinical screening, mental health assessments, prescription refills and more.	Included				Included				Included			
TELUS LivingWell Companion™² Get live access to a trained operator for emergency assistance 24 hours a day, 7 days a week. Includes an optional fall detector.	6 months every 3 years for one of the services				6 months every 3 years for one of the services				6 months every 3 years for one of the services			
TELUS SmartHome Security² Get home security and home monitoring from your smartphone.												


DrugPlus™ Basic†	DrugPlus™ Enhanced‡	DentalPlus™ Basic†	DentalPlus™ Enhanced†
Require Medical Underwriting		Guaranteed Issue Plan	
Provides Drug, Vision Care and Extended Health Care Benefits coverage at the same levels as the ComboPlus™ Basic plan.	Provides Drug, Vision Care and Extended Health Care Benefits coverage at the same levels as the ComboPlus™ Enhanced plan.	Note: Dental coverage begins at the age when dental coverage under your provincial health insurance plan ends. Also include Vision Care coverage (at the same levels as the ComboPlus™ Basic and Enhanced plans) and Extended Health Care Benefits coverage (at the same levels as the ComboPlus™ Starter plan).	
		Provides Dental coverage for services such as fillings, cleanings, scaling, examinations, polishing and select extractions: <ul style="list-style-type: none"><li>Year 1: 50% of the first \$1,150 (anniversary year maximum of \$575)</li><li>Year 2+: 80% of the first \$400 and 50% of the next \$860 (anniversary year maximum of \$750)</li><li>Recall visits every 9 months</li></ul>	Provides Dental coverage for services such as fillings, cleanings, scaling, examinations, polishing and select extractions: <ul style="list-style-type: none"><li>Year 1: 70% of the first \$1,200 (anniversary year maximum of \$840)</li><li>Year 2+: 100% of the first \$500 and 60% of the next \$700 (anniversary year maximum of \$920)</li><li>Recall visits every 6 months</li></ul> The following dental services have a combined maximum of \$1,250 per person per 3-year period: <ul style="list-style-type: none"><li>Oral surgery, periodontics, endodontics (root canal): Year 1: 0%, Year 2: 60%, Year 3: 80%</li><li>Orthodontics, crowns, bridges, dentures: Year 1: 0%, Year 2+: 60%</li></ul>

Vision Enhanced†	Accidental Death and Dismemberment Enhanced†	Travel +8 days†	Travel +21 days†	Catastrophic Coverage‡ (Not available to 65+)		Hospital Basic‡	Hospital Enhanced‡
Guaranteed Issue Plan				Requires Medical Underwriting			
Available as an Add-On only				Available as an Add-On or Stand-Alone			
Increases vision coverage to a total maximum of \$500 per person for 3 consecutive benefit years.  Includes \$100 towards laser eye surgery.  \$70 maximum for optometrist visit per 2 consecutive benefit years.  Not available as an Add-On to ComboPlus™ Starter plan.	Increases accidental death and dismemberment coverage to a maximum of \$50,000 for adults under 65.  Increases to a maximum of \$20,000 for children and adults age 65 and over.	8 days of additional coverage, added to the 9-day coverage available with Core plan benefits.  Trips of up to 17 days are covered, up to \$5,000,000 per covered person per trip.  Not available to persons age 70 and over.	21 days of additional coverage, added to the 9-day coverage available with Core plan benefits.  Trips of up to 30 days are covered, up to \$5,000,000 per covered person per trip.  Not available to persons age 70 and over.	\$4,500 Deductible option: <ul style="list-style-type: none"><li>Covers all drug costs after you pay \$4,500 in a year</li><li>Covers an extra \$25,000 for homecare and nursing, prosthetic appliances and durable medical equipment after you pay \$7,500 in a year (up to \$100,000 over lifetime)</li></ul> You can purchase this on its own, or as an Add-On only with DrugPlus™ Basic and ComboPlus™ Basic plans.	\$10,200 Deductible option: <ul style="list-style-type: none"><li>Covers all drug costs after you pay \$10,200 in a year</li><li>Covers an extra \$25,000 for homecare and nursing, prosthetic appliances and durable medical equipment after you pay \$7,500 in a year (up to \$100,000 over lifetime)</li></ul> You can purchase this on its own, or as an add-on only with DrugPlus™ Enhanced plans and ComboPlus™ Enhanced plans only.	Semi-private hospital room  100% for first 30 days (up to \$150 every day) and 50% for next 100 days (up to \$75 every day)  \$25 every day starting on day 4 if semi-private room not available (up to \$750)	Semi-private or private hospital room  100% for every day in hospital (up to \$200 every day)  \$50 every day starting on day 4 if semi-private or private room not available (up to \$3,000)


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**Anniversary year** means the 12 consecutive months following the effective date of the Agreement, and each 12-month period thereafter. Benefit year means the 12 consecutive months following the incurred date of the claim.

**Calendar year** means each successive 12-month period commencing January 1 and ending December 31. All references to “year” refer to anniversary year. When it relates to Hearing Aids and Vision Care benefits, “year” refers to benefit year.

<sup>†</sup> Guaranteed to Issue Plan with no medical underwriting required when applying for coverage. Guaranteed acceptance upon meeting the eligibility criteria and receipt of first premium payment. See full policy for details. Conditions, limitations and exclusions may apply. See policy for details.

<sup>‡</sup> Plan requires medical underwriting

**Please note:** Extended health care benefits are payable only after Government Health Insurance Plan maximums have been reached, as applicable.

<sup>1</sup> TELUS Health Virtual Care is included at no cost for all Flexcare plan members and available once you have registered to submit your claims online through Manulife's SecureServe portal. Manulife cannot guarantee the availability of this benefit indefinitely.

<sup>2</sup> Manulife cannot guarantee the availability of this benefit indefinitely.

<sup>3</sup> For primary applicant and new clients only. Manulife Vitality is not available to clients who have an existing Health & Dental Insurance plan with Manulife.